



2018

RECOGNITION OF EXCELLENCE

Awarded to

WestEnd Hotel Matheran

8 Rated by guests

Brendon McQueen

HotelsCombined Co-Founder



Recognition of excellence press template

HotelsCombined recognize WestEnd Hotel Matheran amongst the best hotels in the India

Matheran, India, 25 February 2019- HotelsCombined, the Australian-based hotel meta-search company, has started an extensive survey covering different types of accommodations within India. This survey is based on gathering data from millions of guest reviews, and translating them to an official Recognition of Excellence.

The HotelsCombined Recognition of Excellence is not a ranking list but a group of outstanding accommodations chosen based on a strict set of criteria. In order to be considered, properties must meet the following criteria:

- At the time of judging, a winner is rated 8.00/10 or over with a minimum of 50 customer reviews certified by HotelsCombined.
- We couldn't detect any major customer service problems, nor recurring or unresolved issues.

Moreover, HotelsCombined is taking in great consideration the way the hotel staff answered the Hotels communication team, demonstrating their commitment in providing quick assistance.

WestEnd Hotel Matheran boasts a high satisfaction rating among guests and travel industry experts, receiving 558 reviews for an impressive rating of 8 out of 10.

The property manager said:

"Insert your comment here"

"We are thrilled to be working with the best hotels in India and WestEnd Hotel Matheran is certainly among them" said Alberto Castellucchio, market manager of HotelsCombined India "What is different about the Recognition of Excellence is the way information is gathered and analysed: it all depends on the guest and his or her experience with that particular accommodation."

"With HotelsCombined 30 million people are finding the best deal available on-line every month. With this award, we'd like to make it even easier for every traveller to identify the best hotel for customer service and therefore the best value for their money".

For more details, visit: <https://www.hotelscombined.com/>